

### Register of outstanding action points: March 2015

| Action Point | Description   | Status   | Owner |
|--------------|---|--|-------|
| (14) 36      | The Consumer Panel is to update the Board within the next 18 to 24 months on steps that the judiciary is making to reflect the needs of litigants in person   | Due by April 2016  | SB    |
| (14) 54      | The LSB's communications approach is to be revisited following the arrival of the new Chief Executive   | For discussion with incoming CEO   | JM    |
| (14) 70      | Changes agreed by the Board to the constituent policies of the Governance Manual are to be made and communicated to Board, OLC and Consumer Panel members, and LSB colleagues   | <b>Completed:</b> updated Manual circulated on 4 February 2015. All colleagues and Board, OLC and Consumer Panel members have confirmed that they have read and understood the changes | JM/AK |
|              | <p>██</p> <p>██</p> <p>██</p> <p>██</p> <p>[FoIA s36(2)(b)]</p> | <b>Completed:</b> proposals contained within the CEO update report   | RM    |
| (15) 04      | A subgroup of Board members are to meet to consider how the LSB could demonstrate leadership in driving forward the diversity agenda  | A paper is to be presented to the April meeting setting out options as to how this agenda could be progressed  | CW/TP |
| (15) 05      | The Executive and Audit and Risk Assurance Committee (ARAC) to consider refreshing the Memorandum of Understanding between the LSB and OLC  | <b>Completed.</b> The ARAC considered a paper at its March 2015 meeting and agreed that the MoU should be reviewed. This will now be taken forward as part of a programme of           | JM    |

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|  |  | improvements to OLC governance arrangements which the Executive will need to scope and plan, some timings of which will need to be agreed with OLC. |  |
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03.02.15